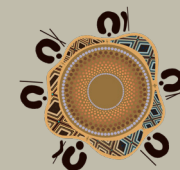


2021

CAPABILITIES STATEMENT

Moonyah is a native term which translates to 'safe house'. Moonyah is a place of trust. We are a progressive, local and 100% indigenous owned company, and are supply nation certified.

Phone: 0421 459 741
Email: admin@moonyah.com.au
Website: www.moonyah.com.au
Social: <https://www.instagram.com/moonyahservices/>
ABN: 91 641 815 830



MOONYAH

We not only provide the **capacity to build** your future, but to **keep it secure** year after year.

TABLE OF CONTENTS

04	SERVICES WE PROVIDE
05	OUR COMMITMENT TO THE COMMUNITY
06	OUR DIVERSITY
07	GOVERNMENT APPROVED & SUPPLY NATION CERTIFIED
08	OUR COMPLIANCE
09	TEAM CULTURE & WORK ENVIRONMENT
10	PROFESSIONAL TEAM
11	OUR GUARANTEE
12	WE DELIVER TO THE HIGHEST OF STANDARDS
13	COMMITMENT TO SERVICE
14	CONSTRUCTION, FIT-OUT & REFURBISHMENT
15	PAINTING
16	COMMERCIAL AND RESIDENTIAL MAINTENANCE
17	FURNITURE MANUFACTURING AND SUPPLY
18	CEILINGS, FRAMING, PARTITIONS & PLASTERING
19	JOINERY
20	LABOUR HIRE
21	MEET THE TEAM COVER PAGE
22	MEET THE TEAM
23	COMPANY DETAILS



SERVICES WE PROVIDE

Moonyah Services is a progressive, local and 100% indigenous owned company. Moonyah Services operates on a national level delivering several services ranging from corporate insurance, residential property maintenance services, commercial property fit out, refurbishment, new builds and other construction services within both the public and private sectors. Moonyah Services also offers the supply and manufacture of furniture, plumbing and electrical services, civil works, modular homes or site offices, project management & client-side project management.



OUR COMMITMENT TO THE COMMUNITY

Saia and Anthony Fainga'a have been committed to contributing to the broader community since the early 2000's. We are very proud Aboriginal men, whose Grandmother was part of the stolen generation and belong to the Bundjalung mob from the north east coast of Australia.

During our rugby careers we worked closely with several indigenous organisations and charities including Mission Australia, PCYC as well as hosting the annual Fainga'a Twins Think Pink gala dinner for breast cancer awareness and research.

In 2010 we had the opportunity to assist and promote the very first Mission Australia indigenous employment program, as well as hosting our inaugural Gala dinner for the National Breast Cancer Foundation, all whilst continuing to represent the Queensland Reds and the Australian Wallaby rugby teams.

At Mission Australia, we have helped mentor young indigenous men and women, guided them into youth careers pathway programs which provided mentoring for school-based trainees, as well as attending and participating in aspirational activities.

We were proud participants at these workshops often providing one on one time with indigenous attendees to help complete pre-employment training, identify employment opportunities, and help develop a plan so they can achieve their employment goals.



OUR DIVERSITY

Our portfolio consists of a diverse range of projects and services, which range in both size and complexity. We have a proven track record of completing projects on time and on budget; and are accustomed to working within tight and immovable deadlines without compromising on service delivery, quality, or design.



Supply Nation



Confirmation of Registration on Indigenous Business Direct

A handwritten signature in black ink, appearing to read "Leah Armstrong".

Leah Armstrong
Chairperson, Supply Nation

A handwritten signature in black ink, appearing to read "Laura Berry".

Laura Berry
CEO, Supply Nation



OUR COMPLIANCE

Moonyah Services is a company built on excellence, professionalism and experience backed by rigorous business and safety processes. Our Workplace Health & Safety procedures allow us to manage high-risk activities with confidence, transparency, and efficiency. Moonyah Services are in the process of obtaining formal third-party certification for Quality Assurance, environmental management and Work Health and Safety. Moonyah Services operates internally under these policies.



TEAM CULTURE & WORK ENVIRONMENT

Being an indigenous owned company, we are all about our culture both inside the workplace and outside within the indigenous communities. We have installed a culture within the workplace that we developed at a young age during our time as professional rugby players and transitioning that same mindset within the commercial sector. Moonyah prides itself on these key attributes.



OUR PROFESSIONAL TEAM

At Moonyah Services we understand that whatever your need, it is a major investment that has huge ramifications if not handled professionally and implemented as planned. We know you want your project treated as a priority and completed to high standards.

You can be confident that we only employ fully qualified, talented, and professional staff who have substantial experience - staff who represent the best in the Australian industry. You will also be confident with our strong networks through which we procure consultants, subcontractors and suppliers, who also have a proven track record of meeting our own high standards.

This approach enables us to work under critical deadlines, without compromising the quality of your project's design or detailed implementation. And for your peace of mind, we keep up to date on all changes and amendments to ensure that your build meets all relevant Building Codes and standards.



OUR GUARANTEE

Moonyah Services can design and implement cost effective solutions that meet your needs and values. With us, you benefit from a sensible, no-nonsense approach to project design and implementation, and a commitment to operating with the highest quality standards.



WE DELIVER TO THE **HIGHEST** OF STANDARDS

Our company and importantly our project teams have demonstrated success in delivering projects with specific experience in new construction, fit out and refurbishment work. Both our Project Management and Site Management teams are well regarded and have the capacity to deliver your project. We also target a perfect delivery for all maintenance and project work, this is designed to provide our clients with a smooth journey and a quality outcome. We are your partner in every project with our aim to make the project an enjoyable experience for all.



COMMITMENT TO SERVICE

At Moonyah, our guiding principle is a commitment to quality and client service. This commitment occurs at multiple levels. Within our company, we encourage performance that delivers enduring and significant solutions. We have continued to achieve this through careful analysis, precise review processes and sensitivity to client needs.

Our philosophy can be captured within these four concepts:

- Quality
- On Time
- Service
- On Budget

We focus on forging lasting client relationships and creating outstanding results that all stakeholders can be proud of.



CONSTRUCTION, FIT-OUT & REFURBISHMENT

Moonyah Services, and more importantly our project teams have demonstrated success in delivering projects with specific experience in new construction, fit out and refurbishment work.

We pride ourselves on “turn-key solutions” for this space. This means taking a concept right through the design phase and to full construction; end to end service to deliver a high quality product for the client.

We work only with trusted subcontractors who have a proven track record of delivering quality builds, refurbishments and fit outs for use across various industries including:

- Government;
- Education;
- Aerospace/Defense;
- Medical;
- Corporate;
- Commercial;
- Hospitality;
- Residential;
- COVID-19 deep sanitary cleans and return to office signage.



PAINTING

Moonyah can deliver your complex painting, rendering, access, signage, electrical and property maintenance projects to the highest of industry standards, on time and on budget. Our professional project teams, industry skilled experts and proven systems processes guarantee great results with outstanding reliability and consistency.

From design and estimation to finish and follow-up, we have the expertise, professionalism and resources to successfully manage any commercial painting, rendering, access, signage, electrical, HVAC and property maintenance project. We're specialists in managing risk and interruption to your day-to-day operations and our uncompromising safety-first policy guarantees absolute compliance at all times.

We have one of most experienced commercial painting contractors in Australia, delivering high quality and professional painting services to a broad range of industry sectors.

We can deliver a comprehensive range of rendering and remedial building repair solutions for both new construction and refurbishment projects.



COMMERCIAL AND RESIDENTIAL MAINTENANCE

At Moonyah Services, we understand your need for a complete building and asset maintenance solution. That is why we partner with you to ensure your buildings perform and look their best. Our resourceful and efficient approach, including systematic maintenance planning processes, helps protect your valuable assets for the long term.

We take pride in our work and are invested in making sure our commercial & residential buildings are maintained to the highest standards. Our scale and experience managing multiple contractors allows us to coordinate maintenance painting, building repairs, grounds maintenance projects, and plumbing & electrical services, in a quick and efficient manner and with great results.

We tailor our maintenance plans on a case-by-case basis. We help maintain commercial & residential buildings.

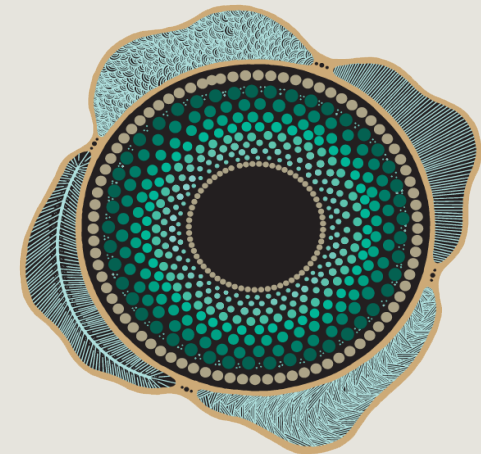


FURNITURE MANUFACTURING AND SUPPLY

We are committed to delivering memorable client experiences in all aspects of our business. As a family owned and operated business with over 20 years experience in the commercial furniture industry, we pride ourselves on our personalised service.

We have achieved a national distribution model by aligning ourselves with the best Australian manufacturers whilst having an emphasis on sustainability. We source only the best products with environment accreditation.

Moonyah and Madji strive to form relationships with our customers, and we become an impertinent part of their organisation, and in turn they become a large part of ours.



MADJI
Indigenous Furniture



CEILING, FRAMING, PARTITIONS & PLASTERING

Moonyah provide a personalised service that allows your ceiling, plastering, partition, skirting, waterproofing, tiling and framing concept to be realised. We strive for perfection on every single job in terms of safety, costs, and the end result. We have the manpower and skills required to deliver projects of any scale on time and on budget. Our fully trained and accredited team have over 8 years' experience delivering commercial and large domestic projects. Our quality of work in this area, as well as our work processes and efficiency are an industry leading standard.





JOINERY

We have completed projects for some of Australia's largest property developers and builders along with Queensland Government projects, as well as high-rise residential developments, commercial housing estates, aged-care facilities, hospitals, schools, universities and commercial Government projects.

Moonyah are known for their service, quality and speed. We consistently aim to raise the standards in trade services, ensuring our clients are always satisfied.





LABOUR HIRE

Your trusted partner in indigenous workforce recruitment and labour hire. From frontline labourers, to skilled tradespeople and senior management, Moonyah Workforce understand reconciliation action plan requirements and have the workforce to back it up. Moonyah Workforce is a company dedicated to supplying quality personnel, while solving the complexities around your reconciliation action plan requirements and spend goals. We get to know our workers and we get to know our clients. We pride ourselves on tailored solutions, matching the right people with the right projects to deliver the best outcomes for everyone involved.

What we achieve for you:

- Reconciliation action plan (RAP) fulfilment
- Compliance navigation
- Tailored solutions
- Interviewing, shortlisting and recruitment of the right people
- A flexible workforce that can shrink and grow
- Payroll administration
- Insurance obligations
- Positive social outcomes and business balance



MEET THE TEAM

Moonyah Services is owned and operated by twins Saia and Anthony Fainga'a. Both have long been involved in giving back and contributing to the community since early 2000. They are very proud Aboriginal & Tongan men, whose Grandmother was part of the stolen generation, and belong to the Bundjalung mob from the north east coast of Australia.





Saia Fainga'a **Company Director**

Saia Fainga'a is an ex professional rugby player and is highly passionate and motivated about business and construction. He is undertaking studies in business and project management to further enhance my skill set. Furthermore, Saia is very proud of Aboriginal and Tongan heritage, and always willing to help in these communities.

saia.faingaa@moonyahservices.com.au



Anthony Fainga'a **Company Director**

Anthony Fainga'a is an ex professional rugby player and has a strong interest in property development and investments. He holds a diploma in business, and is currently studying an Executive MBA at the University of Queensland. Furthermore, like Saia, Anthony is very proud of Aboriginal and Tongan heritage, and always willing to help in these communities.

Anthony.faingaa@moonyahservices.com.au



Address

141a Sylvan Road, Toowong, QLD 4066

PO Box 1074

Carindale, QLD 4152

Phone: 0421 459 741

Email: admin@moonyah.com.au

Website: www.moonyah.com.au

Social: <https://www.instagram.com/moonyahservices/>

ABN: 91 641 815 830